



**KHALSA COLLEGE OF EDUCATION, AMRITSAR**

\*Accredited 'A' Grade Thrice by NAAC \*Recognized by NCTE & UGC under Section 2(F) and 12(B)  
\*Covered under 95% Grant-in-Aid by Govt. of Punjab \*Affiliated with GNDU

**CRITERION – V**

Metric ID	Deviations Details	Findings of DVV	Response
5.1.3	The institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases such as	<ul style="list-style-type: none"> <li>Provide Institutional guidelines for students' grievance redressal for the year 2022-23</li> </ul>	<a href="https://kceasr.org/naacdata/DVV/Criteria-5/5.1.3/A.pdf">https://kceasr.org/naacdata/DVV/Criteria-5/5.1.3/A.pdf</a>
	<ol style="list-style-type: none"> <li>Institution has guidelines regarding redressal mechanism approved by appropriate statutory/regulatory bodies</li> <li>Details of members of grievance redressal committees are available on the institutional website</li> <li>Awareness programmes are conducted to communicate the guidelines for redressal of student grievances to teachers and students</li> <li>Provision for students to submit grievances online/offline</li> <li>Grievance redressal committee meets on a regular basis</li> <li>Students' grievances are addressed within 7 days of receiving the complaint</li> </ol>	<ul style="list-style-type: none"> <li>Provide Composition of the student grievance redressal committee including sexual harassment and ragging for the year 2022-23</li> </ul>	<a href="https://kceasr.org/naacdata/DVV/Criteria-5/5.1.3/B.pdf">https://kceasr.org/naacdata/DVV/Criteria-5/5.1.3/B.pdf</a>
		<ul style="list-style-type: none"> <li>Provide Samples of grievance submitted offline for the year 2022-23</li> </ul>	<a href="https://kceasr.org/naacdata/DVV/Criteria-5/5.1.3/C.pdf">https://kceasr.org/naacdata/DVV/Criteria-5/5.1.3/C.pdf</a>
	<p><b>HEI Input :</b> A. All of the above</p>		

  
Halse College of Education  
Amritsar