



KHALSA COLLEGE OF EDUCATION, AMRITSAR

*Accredited 'A' Grade Thrice by NAAC *Recognized by NCTE & UGC under Section 2(F) and 12(B)

*Covered under 95% Grant-in-Aid by Govt. of Punjab *Affiliated with GNDU

GRIEVANCE AWARENESS PROGRAMME

To facilitate the objectives of the Grievance Redressal Cell, different activities are conducted from time to time. Out of these activities, one important activity which is a regular feature of every year's task is a 'Grievance Redressal Awareness Programme'. This awareness programme is conducted in the beginning of the session, under which, students are informed about the Grievance Redressal Policy.

GRIEVANCE AWARENESS PROGRAMME-2018

Grievance Awareness Programme was conducted on August 6, 2018, to orient students about the objectives of Grievance Redressal Policy. Dr. Nirmaljit Kaur, Associate Professor, Khalsa College of Education formally introduced the newly appointed Principal (Dr. Harpreet Kaur) of the college. The college principal, Dr. Harpreet Kaur oriented the students about the mechanism of the college. Dr. Nirmaljit Kaur shared information with the students about the student support services such as Grievance Redressal and Guidance & Counselling. Students were further given information about the Grievance Redressal Policy along with the guidelines regarding registration of complaints. The members of the Grievance Redressal Cell were introduced to students.

GRIEVANCE AWARENESS PROGRAMME-2019

Grievance Awareness Programme was conducted on August 29, 2019, to orient students about the Grievance Redressal Policy and its objectives. Students were acquainted with the role of Grievance Redressal Cell. Dr. Nirmaljit Kaur, Associate Professor, Khalsa College of Education informed students that they might register complaints regarding fees, leave, exams, internal evaluation, curriculum, filing of tasks, workshops, projects and other matters relating to teaching and learning process. They were sensitized that they will not indulge in any ragging activity.

GRIEVANCE AWARENESS PROGRAMME-2020

Grievance Awareness Programme was conducted online on October 26, 2020, to communicate the guidelines for redressal of student grievances to students. Dr. Nirmaljit Kaur, Associate Professor, Khalsa College of Education introduced the cell members along with student representatives. Further, students were informed about the various student support services available in the college such as Grievance Redressal, Guidance & Counselling, Legal Aid, Placement, Mentoring, Financial Aid, Hostel Facility, Students Insurance and Coaching for competitive examination.

GRIEVANCE AWARENESS PROGRAMME-2021

Grievance Awareness Programme was conducted on August 30, 2021, to orient the students about the Grievance Redressal Policy. Dr. Nirmaljit Kaur informed students about various student support services available in the college including Grievance Redressal, Financial Aid, Guidance & Counselling. Members of the cell and student representatives were introduced to the students. They were further given information regarding the procedure of how to register grievances whether it is verbal or written.

GRIEVANCE AWARENESS PROGRAMME-2022

Grievance Awareness Programme was conducted on August 22, 2022, to orientate the students about the Grievance Redressal Policy. Dr. Nirmaljit Kaur formally introduced the members of the cell along with student representatives. Students were familiarized about the various support services available for them. They were also given information regarding the procedure of how to register grievances, if they face any problem during their stay in the college. Students are informed that the campus is a designated no ragging zone and bulletin boards regarding this are also displayed at several places in the college campus.

Harpreet Kaur
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Attested
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